**JUN ZHOU**

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Harrison, ACT 2914

**Objective**

An independent and self-motivated IT beginner seeking an entry-level position in software development. Eager to apply my strong problem-solving skills, programming knowledge, and passion for technology to contribute to a dynamic IT team.

**Education**

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| **Information Technology Diploma** | 02/2023-08/2023 |
| **TAFE NSW** |  |
| Relevant Coursework |  |
| ASP.NET Core MVC  REST APIs  Database-Microsoft SQL  Project design, development and Professional Practice |  |
| **Information Technology Certificate IV** | 02/2022- 02/2023 |
| **Canberra Institute of Technology** |  |
| Relevant Coursework:  HTML, CSS, JS  JAVA, Python, C++  Oracle PL/SQL |  |
| Major in Financial and HR Management |  |

**Technical Skills**

Programming Languages: Java, Python, C++, C#, JS

Databases: MS SQL, Oracle SQL, Mongo DB

Web Development: HTML, CSS, React, Node.js

Software development: Agile Methodology, Git, GitHub, Jira

**Experience**

School Projects

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| **E-commerce Website (HTML, CSS, JS)** | **2/2022-6/2022** |
| * Designing the wireframes and get approved, prepare the resources, coding and testing, final program. |  |
| * The website includes home, products, order, membership, contact and report problem pages. |  |

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| **Customer Service Representative** | 2013 –2015 |
| Mizuho Bank, Dalian China |  |
| * Use excellent communication skills to interact with customers, providing technical support, troubleshooting and resolving their issues. * Demonstrated expertise in utilizing Mizuho banking System, efficiently navigating through modules like account management, transaction processing, and customer relationship management. * Maintained strict adherence to data security policies and compliance regulations including the handling of sensitive customer information. * Collaborated with IT teams to identify and address issues from customers, contributing ideas of QR Code to improve customer support process. | |

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| Centre chef | 5/2022-present |
| Goodstart Early Learning, Canberra, ACT | |
| * Demonstrated strong problem-solving skills in fast-paced kitchen environment, resolving cooking challenges. * Attention to detail to ensure accurate recipe adherence and resulting in consistently excellent experience. * Successfully managed simultaneous cooking stations, effectively multitasking and coordinating food preparation. * Actively collaborated with head chefs and line cooks to ensure smooth kitchen operations. * Demonstrated adaptability by rapidly acquiring proficiency in various cooking methods and cuisines. | |

References:

Available upon request